Crisis Relief Squad of MCA (CRSM)
An Overview of Malaysia

- Malaysia is a fascinating and enchanting nation of different races, cultures and religions, co-existing in harmony in a tropical paradise in the heart of Southeast Asia.
An Overview of Malaysia

- Population of Malaysia is around 28 million.

- The climate is warm and humid throughout the year and it is a physically blessed country which does not experience drastic weather changes or natural calamities.
Brief Introduction of Crisis Relief Squad of MCA (CRSM)

Establishment: CRSM was established in April 2005 under the Malaysian Chinese Association (MCA).

Reasons Leading to the Establishment of CRSM
- Unexpected strike of the Asian tsunami in 2004;
- MCA has a great number of members spreading all over the country;
- Active involvement of members in local communities;
- Strong rapport with government agencies & other voluntary NGOs.
Brief Introduction of Crisis Relief Squad of MCA (CRSM)

- **Objective:** To provide humanitarian services to the survivors of natural disasters.

- **Mission:** To provide timely, appropriate relief and assistance.
CRSM Units:

- **Training Unit:** Carry out effective training programmes to equip members with necessary skills & knowledge for emergency or disaster situation.

- **Action Relief Unit:** A highly mobile team to arrive at crisis spot to survey, investigate, coordinate & prepare for immediate assistance in terms of manpower & materials.
CRSM Units:

- **Medical Support Unit**: Consist of qualified doctors, paramedics & first aid assistants to provide immediate medical support to crisis victims, the poor & under privileged.

- **Community Service Unit**: To provide different services to the community included health screening, public service & complaints, consultation & application and public awareness.
CRSM’s Experiences in Major Flood Relief

a. 2005 Northern Malaysia Flood:
   First CRSM on site involvement in flood relief.

b. 2006 Shah Alam, State of Selangor Flood:

c. 2007 Southern Malaysia Flood:
   Worst flash flood ever hit State of Malacca & Johore.

d. 2011 southern Malaysia Flood:
   During Chinese New Year Period
2011 southern Malaysia Flood

KUNDANG ULU

KUNDANG ULU
2011 southern Malaysia Flood
2011 southern Malaysia Flood
CRSM’s Role in Flood Relief

A. Early Stage:
   a. Conduct survey & first hand information of site condition.
      Periodical progress reports on site situation to CRSM HQ.
   b. Alert residents of low laying areas to prepare for evacuation.
   c. Set up localised crisis relief operation centre.
   d. Preparation of tools & equipments such as boats & safety jackets etc.
CRSM’s Role in Flood Relief

B. During Crisis:
   a. To provide manpower in helping the official rescue teams & agencies to evacuate flood victims.

   b. To complement the official rescue agencies in providing food & supplies in isolated areas that might be overlooked by official rescue team.
CRSM’s Role in Flood Relief

c. To provide CRSM voluntary workers at evacuation centres.

d. Distribution of appropriate quantity of food & supplies to the respective evacuation centres & isolated areas.
Advantages of CRSM

- Wide network
- Local Organisation
- Support from other division/state
- Familiar with the environment
- Local experience

Crisis Control
Relief Center

CEO

Secretary

Treasurer

Database

Communication

Reporting

Planning

Discipline

Create

Transportation

Press Release
CRSM’s Role in Flood Relief

C. Post Disaster:

a. To help register losses suffered by flood victims. Assist them in getting aids both from government & private sectors.
b. To offer post crisis site cleaning to public amenities & residence of flood victims.
c. To organise large scale community cleaning up programme. Improve health condition in post disaster areas.
Fundraising Campaigns

a. Earthquakes in Sichuan, China (2008)
c. Typhoon Morakot, Taiwan (2009)
d. Typhoon Ketsan, the Philippines (2009)
e. Earthquakes in Padang, Indonesia (2009)
At CRSM, we uphold the virtues and righteousness of mankind!

Thank You.