

2017/SOM1/EPWG/013

Agenda Item: 7.2.1

Leveraging on Technology to Build a Lean and Effective Organization

Purpose: Information Submitted by: Singapore



11th Emergency Preparedness Working Group Meeting Nha Trang, Viet Nam 18-19 February 2017

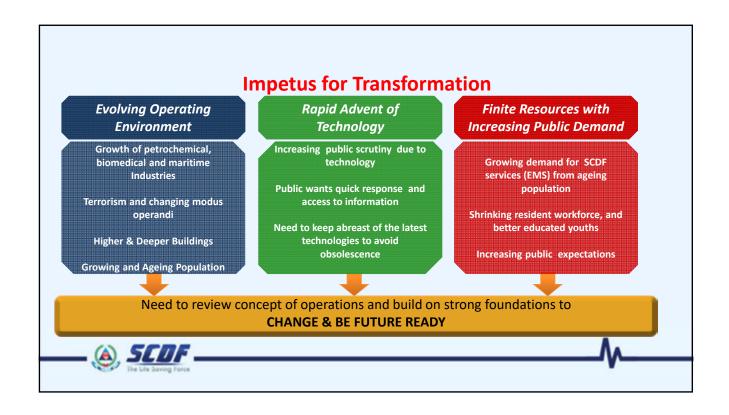


Leveraging on Technology to Build a Lean and Effective Organisation

Challenges of the Operating Environment

Strategic Challenges	Major Issues	Impact on SCDF
Demographic Changes	Increasingly Ageing Population	↑ demand for emergency medical services (EMS)
	Tightening of Labour Market	↓ number of job applicants
Manpower Constraints	Physically demanding occupation	Unattractive to potential applicants
	Long job-specific training	Slow turnover of training; large training investment on staff
	Recruitment/Retention Challenges	Leaner workforce; more workload









Vision 2025: Nation of Life Savers

- Jointly developed by SCDF & SHF, supported by IDA
- Geolocation Technology
- Alerts volunteers to
 - nearby cardiac arrest cases & nearest available AED
 - Volunteers pre-registered (R-AEDi registry)



